

SYSTEM AND METHOD FOR MANAGING RECOGNITION ERRORS IN
A MULTIPLE DIALOG STATE ENVIRONMENT

ABSTRACT OF THE DISCLOSURE

5 A system for managing recognition errors in a multiple dialog state environment incorporates an error management module. The error management module includes error counters and error set points associated with the system globally as well as associated with specific dialog states. User interaction within the system may then be managed based upon the status of the error counters in relation to the error set points.